

SAFETY PROTOCOL TO OUR CUSTOMERS

Customer Expectations:

- All customers are requested to properly disinfect their cab and bunk areas. Disinfectant wipes and spray are available to the customer at Thermo King Michigan.
- Customers must empty out all loose items from the cab of the truck as well as the complete bunk area if the unit is a tractor. A clear pathway is needed to for the technicians. This includes all personal items, clothing, blankets, pet accessories and garbage. Garbage bags can be supplied.
- Customers are required to clean all touch points such as: Steering wheel, inside/outside grab handles, gear shift knob, TriPac controller, D2 Heater controllers before dropping it off. With sleeper units, please clean down sleeper HVAC controls.
- Bunks **MUST** be placed in the upright position and curtains must be tucked away and out of reach.
- All customers must stay in the approved waiting room. No more than two customers at a time.
- All Customer must stay six (6) feet away from all employees.
- Any vehicle not adhering to these procedures will be refused repair or service.
- If possible, please turn heater on high when dropping TriPac off.